Webstore Navigation Guide
for ConsumersPipe.com
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Searching for Products

General Search Box

- Located in the upper right-hand corner of the page.
- Type a keyword or product number.
- After typing 4 characters, autosuggest will generate possible suggestions for your search.
- Once the options appear, either select a product on the list by clicking directly on the description or by clicking on the search button.
Product Listing Page – General Search
(results from a general search)

- The product listing page displays all products included in your search results.

- **Note:** The search term appears at the very top of the page.

- Use the **REFINE RESULTS** box to refine your search by clicking on the orange arrows.

- Add a ☑️ in the box next to your selections.

- Click the **UPDATE SEARCH** box.
After typing a search term in the general search box and hitting enter or ✤, use the Select Matching Category drop down to view and select a category.
Using Products Drill Down Menus

- Hover over or click **PRODUCTS** to view top level categories.
- Click into the appropriate sub-category until you get to a product listing page.
Product Listing Page
(accessed from general search or product drill downs)

- The product listing page displays all products included in your search results.

- Note: When searching for a product using the products drill down, the breadcrumb path displays at the top of the page. Example: Valves > Bronze > Gate Valves

- You can Narrow Results By: [Keyword]. Type the keyword and click [Go].

- You can change the sort order by selecting one of the options from the Sort By: drop down: Closest Match, Description, Price, Most Popular, Availability.
Finding Product Information

Locate Spec Sheets and/or Installation Instructions

- On the product detail page, click the **Resources** tab.

View Availability by Branch

- Click the **i** to view the branch availability details.

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1-1/2 in

NIBCO® NLD/J00C T-113 Gate Valve, 1-1/2 in Nominal, FNPT End Style, 125 lb, Bronze Body, Hand Wheel Actuator, Domestic

Your Price:

- Availability: 3 ea

Specifications

- **Resources**
  - Catalog
  - NIBCO Product Info
  - Safety Data Sheet
  - Spec Sheet
  - Specification Sheet

Install Price: $8.95

Available: 3 ea

**Availability By Branch**

- Bakerfield
- Fontana
- Santa Fe Springs
- San Diego
- CP Delta

For Availability

- Call for Availability
- Call for Availability
- Call for Availability
- Call for Availability
Placing Orders (My Account pages)

Log In

Customers with an existing e-commerce login.

- In the top right, click Log In.
- Type your User ID and Password.
- Click the Go button.

Customers with a Consumers Pipe account, but no e-commerce login.

- In the top right, click Log In.
- Under the Existing Customers section, click the contact us link and fill out the form.
New Customer Registration

- At the very bottom of the home page, locate the ACCOUNT section and click on click Register.

- Complete the Register form.

- Click SUBMIT > .
Changing your Password

- From the My Account page, click Change Password (under Account Management).
- Enter your Old Password.
- Enter your New Password.
- Click UPDATE >.

Resetting your Password

- Click on the LOG IN button at the top of the home page.
- Under the User ID & Password boxes, you will see the words Forget Your Password?
- Click on the link We can email it to you.
- Enter your email address and click the Go button.
Set Express Checkout Defaults

- From the **My Account** page, click **Personal Settings** (under Account Management).

- Select your preferences.

- Click **SAVE SETTINGS >**
Create a Product Group

- Product Groups are used to assign commonly purchased products to groups to make it easier for you to find and reorder products.
- Navigate to a product detail page.
- Click the **ADD TO PRODUCT GROUP** button.
- Either add the product to an existing group or create a new one using the options under the Action column.

Add Customer Part Number

- Navigate to a product detail page.
- Click the **CUSTOMER PART NUMBER** button.
- Type your part # and click **add**.

Note: Customers can use their part number in the general search box to find products.
Manage Product Groups and Customer Part Numbers

- From the My Account page, click **Product Groups** or **Customer Part Numbers** (under Product and Order Management).

Order Search by PO Number

- From the My Account page, click **Order Search** (under Account Review).
Save a Shopping Cart

- Add products to your shopping cart.
- Click on the **CART (2 ITEMS)** button at the top of the page.
- Click the **SAVE CART** button.

**Note:** Saving a cart allows you to save a quantity for each product.

Manage Saved Carts

- From the **My Account** page, click **My Saved Carts** (under Product and Order Management).